

ESTABLISHMENT OF ONLINE GRIEVANCES REDRESSAL MECHANISM

As per the AICTE regulations 2019 vide F. No. 1-101/PGRC/AICTE/Regulation/2019 dated 07.11.2019 and the Governing Body (GB), Chanakya Academy constituted Student Grievance Redressal Committee with the objective of resolving the grievances of students and their parents. Provision has been made available in the Institute website, for registering the grievance through **grievance-redressal@chanakya.edu.in**. The students and their parents may henceforth approach the Grievance Redressal Committee and submit / register any grievance online, which will be accessed by the GRC headed by the principal, and appropriate action taken and the decision of the GRC will be intimated to the complainant. The grievances include:

- Making admission contrary to merit
- Irregularity in the admission process
- Withhold or refuse to return any certificates
- Breach of the policy of reservation
- Complaints of alleged discrimination (SC/ST, OBC, Women, minority or PH)
- Delay in conduct of examinations or declaration of results
- Withholding student amenities
- Denial of quality education
- Harassment and victimization of students including sexual harassment



The Student Grievance Redressal Committee (GRC) comprises the following members:

S. No	Name and Address	Officiating as
1	DR.BHAVESH B NAIR	CHAIRPERSON
2	UNIVERSITY APPOINTMENT	OMBUDSPERSON
3	ANJULA SINGH	MEMBER
4	SUSHMA RUNGTA	MEMBER
5	SANGITA BANSODE	MEMBER
6	ALKA DEWANGAN	MEMBER
7	SUNITA PRADHAN	SPECIAL INVITEE

The member shall hold the office for a period of Two years. The GRC shall meet as and when requires and assess the merit of the complaint. The decision of the GRC will be intimated to the complainant through email / SMS. In case of any false complaint, the GRC will take appropriate action against the complainant.

Email: principal@chanakyaacademy.edu.in. Mob: 9340011349

